









Job Title: MVS Admin Assistant

Division:	Mountain View Seeds (MVS)	Job Code:	18070		
Location:	8955 Sunnyview Rd NE	Travel	No		
	Salem, OR 97305	Required:			
Level\Pay Range:	Hourly \ \$15 - \$20	Position	Clerical,		
	depending on experience	ending on experience Type: Non-Exempt			
Reports to:	Jeff Bohnke, MVS Operations Manager				

Job Description

PURPOSE

The purpose of this job is to provide reception, front office support and general administrative assistance for the Mountain View Seeds Production operations, which is part of Pratum Co-op.

This is a very important customer service role as this position is a primary connection between MVS and its vendors and customers. This job significantly contributes to Pratum Co-op's overall mission to be an **agricultural cooperative dedicated to innovative solutions**, **excellent service**, **and long-term relationships**.

The following are general tasks and responsibilities related to this position, but the position may require other duties and special projects as assigned by management.

TASKS

- Answering and managing phone calls using a multi-line phone system
- Open and distribute mail
- Shipping: check in truckers, receiving and bills of lading
- Personally welcome and direct clients, visitors and vendors
- Filing, faxing, emailing as directed
- Data entry
- Invoicing and credit memos
- Deposits
- Order office supplies
- Other tasks as assigned by the Customer Service Manager

EXPECTATIONS

- Comply with federal, state, and company policies, procedures, and regulations, maintaining familiarity with the employee handbook
- Function in a way that fulfills Pratum's Values

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- o Integrity: always doing the right thing
- o Safety: committed to a safe environment for our employees and customers
- Professionalism: dealing with all relationships in a courteous and respectful manner with a positive image, timeliness
- o **Results Oriented**: delivering on your promises
- o **Teamwork**: respecting one another with humility, working with the ag management team
- o Stewardship: careful and responsible management of our resources and environment
- Customer Service: exceeding expectations of those we serve
- Passionate engagement with the MVS, motivated to contribute to the team's success and the fulfillment of our mission, vision and values

QUALIFICATIONS AND EDUCATION REQUIREMENTS

• High School Diploma or equivalent

PREFERRED SKILLS

- Efficient, effective, confident, and courteous communication with customers
- Ability to work well with others
- Knowledge of Microsoft Word and Excel
- Strong organizational ability
- Attention to detail, while managing multiple tasks

Prepared By:	Mark Garland, HR Manager	Date:	March 14, 2018
Approved By:	Jeff Bohnke, MVS Operations Manager	Date:	March 14, 2018
Last Updated By:	Mark Garland, HR Manager	Date/Time:	May 4, 2020
Employee Name:		Email:	
Employee Signature:		Date:	

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General Notes:

This is primarily an office position so being able to work in a chair for long periods of time is essential

Tools & Equipment Used:

Typical office equipment

ENDURANCE

Sitting Standing Walking Change Positions?

Never	Seldom 1-5%	Occas. 6-33%	Freq. 34-66%	Continuous 67-100%	Total Hours At one time	Total Hours in a work day
				Х	3	<= 8
		Х			0.5	1
	Х				0.5	1
		Х				

LIFTING AND CARRYING

1-20 lbs 21-50 lbs 51-75 lbs >75 lbs

Print Name

Never	Seldom 1-5%	Occas. 6-33%	Freq. 34-66%	Continuous 67-100%
			Х	
		Х		
	Х			
Х				

waximum # iiited/carried without assistance	-80	Lifts/carries exceeding t	nis weight are	done with 2 per	opie or iiit device

Bend/Stoop
Twist
Crouch/squat
Kneel/Crawl
Walk-Level surface
Walk-Uneven surface
Climb Steps/Ladder
Work at heights
Reach at or above Shoulder
Use of Arms, Wrist
Use of Hands grasping/squeezing
Operate foot controls

OTHER PHYSICAL REQUIREMENTS

Never	Seldom	Occas.	Freq.	Continuous
	1-5%	6-33%	34-66%	67-100%
	Х			
	Х			
	Х			
Х				
		Х		
	Х			
	Х			
Х				
	Х			
				Х
		Х		
	Х			

Date

ENVIRONMENT:	X Inside 9 Temperature Extreme Works on or around r			X Outside Vibration parts	Yes Yes	X X	% of time No No
IGNATURES	g my employment, I thir	nk my job require	es physical exert	ion beyond these lin	nits, I will r	notify	y my direct
•	rization before I exceed		. ,	•	,	•	•
mployee Signatur mployer Represer				Date			

Signature

Title